

Cancellation Policy

Cancellations made by the registrant not less than 5 working days from commencement of the workshop/course will be able to transfer to the next available workshop/course or send a substitute.

A substitute delegate is allowable with written notification to elsie.p@ipweansw.org, no less than 3 working days prior to the workshop.

Cancellation or non-attendance by the registrant at an alternative workshop/course will see the full course fee applied with no refund.

Cancellations by the registrant made under 5 working days from the workshop/course commencement date or non-attendance on the day will see the full course rate applied with no refund.

If IPWEA NSW cancels a course for any reason 5 working days' notice will be provided by phone or email.

Registrants will be able to transfer to another course or receive a full refund.

IPWEA NSW will not be liable for any associated costs to the registrant or their organisation that may arise from the cancellation of any training event. This includes travel costs and accommodation.